

CUSC Panel Actions Log – October 2025

Open Actions

Action Number	CUSC Panel Action Raised	Minute Ref	Owner	Action	Current position	Due by	Status
182	27 January 2023	11768	Code Admin	Consumer Scotland has inherited some of the statutory powers of Citizens Advice Scotland. Review the wording in the CUSC and bring forward modifications (if required) to reflect this change.	Code Admin have a house keeping review in early 2024 - if changes are required for efficiency, they will be included in a wider non-Section 14 minor legal text housekeeping modification.	Ongoing	Ongoing
184	27 June 2025	TBC	CG/RW	Review the Panel recommendation voting process (Extra time for discussion)	The Panel noted pros and cons for pre-populating their recommendation votes ahead of the Panel meeting, and it was agreed that Code Admin would review this process and come back to Panel with an update for Panel agreement.	Ongoing	Open
185	26 September 2025	TBC	DA	Confirm position regarding legal costs on connections reform	DA provided an updated that any costs over and above BP2 and BP3 business plans will be passed on through BSUoS charging. Update to be provided at October TCMF meeting.	October 2025	Open
186	26 September 2025	TBC	DA/CG	Escalate Connections Reform concerns raised at September Panel meeting. Connections Reform team to be invited to October Panel meeting to provide an update		October 2025	Open

